

## 3. Receiving money

- Retailer will receive EUR into its bank account (IBAN) - the one provided in the Lunu Console during onboarding
- Lunu Console will allow the Retailer to:
  - **Withdraw EUR into its IBAN**
    - Automatically : once per day and upon reaching the certain amount of accumulated funds at Retailer's account (EUR 1000, by default)
  - **View history of transactions**
  - **Order new Lunu terminals or Lunu widget**
  - **Create, add and administer operators for installed Lunu terminals**
- Retailer will receive EUR into its bank account (IBAN) - the one provided in the Lunu Console during onboarding
- Lunu Console will allow the Retailer to [lunu.io/company/technology](https://lunu.io/company/technology)<sup>1</sup>
- Refunds
  - Lunu is compliant with Customer protection rights in the E.U. and allows Refunds for the purchases made with crypto.
  - Via Lunu Console Retailers can easily trace each transaction and its amount to return funds to the Customer.
  - We advise that you return the funds directly to the Customer in EUR to its debit/credit card (info shall be requested from the Customer at the time of the purchase in-store or via a special form online).
  - Lunu can also process Refunds in crypto, directly to the Customer, at the actual exchange rate (EUR to a crypto used by a Customer) at the moment of the refund